Your member ID Card is easy to read, and easy to use

Your card contains important information, including:

- The phone number your or your healthcare provider will use to precertify benefits for certain services, such as inpatient hospital care.
- Claims information for healthcare providers and pharmacies.

You should always carry your ID Card with you. Simply show it to your healthcare providers when you receive services, and to your pharmacy each time you have a prescription filled. Just ask the office staff to make a copy of the front and back of your card for their records.

Sample ID Card

Card front

- Your healthcare plan includes a network of providers you can visit for healthcare services. When you visit providers in this network, you will receive the best service rate. Call the provider information number for participating providers.
- Your name, identification number, medical group number and your group name, are used to identify you and your covered dependents’ benefits.
- Your medical copays are listed for you and your providers.
- Your pharmacy coverage information is listed on the front of your card, and includes the Scrip World customer service number and prescription copays.

Card Back

- Please ensure that you precertify with medical management, if required.
- All claims should be submitted to Meritain Health at the address listed on the back of your card.
- You or your provider can call Meritain Health to verify eligibility of benefits or check on your claims status.
- You can call for information on a doctor or specialist who is close to you and serves your specific needs.

If you have questions, we can help. Simply call Meritain Health at the number on the back of your ID Card.

www.meritain.com

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